

# JOB DESCRIPTION

Job Title: Specialist Child and Family Support Worker

Directorate & Section/Unit: Children's Services - Safeguarding & Services to Children

and Young People -Specialist Support Services

Scale 6

Reporting to: Team Manager – Children and Families Support Team

Management Responsibility for: No line management responsibilities

**Purpose of Job:** 

Salary Grade:

## Main Activities & Responsibilities:

- To carry out direct work and support children and their parents and/or other relatives/carers as part of an assessment, plan or review.
- To supervise contact between children and their families as part of an assessment, plan or review.
- To encourage and empower parents/carers to take responsibility for meeting needs of their children.
- To help support the care of children and families reaching where there is high risk of family breakdown.
- To help keep children safe through assessment and planning processes.
- To help children return home safely.
- To work in partnership with other agencies as part of the 'team around the family'.
- To work flexibly based on the needs of children and families.
- To undertake work outside of normal office hours and at weekends.
- To provide transport to children to and from the contact venue when required if deemed necessary by Line Manager.
- Work closely with 'commissioning' Children and Families Social Workers as part of agreed plans for children.
- To comply with Worcestershire County Council Safeguarding policies and procedures and keep written records and produce reports.

## **Generic Accountabilities:**

- To maintain personal and professional development to meet the changing demands of the job, participate in appropriate training activities and encourage and support staff in their development and training.
- To undertake other such duties, training and/or hours of work as may be reasonably required and which are consistent with the general level of responsibility of this job.
- To undertake health and safety duties commensurate with the job and/or as detailed in the Directorate's Health and Safety Policy.
- The duties described in this job description must be carried out in a manner which promotes equality
  of opportunity, dignity and due respect for all employees and service users and is consistent with the
  Council's Equality and Diversity Policy.

### Contacts:

In all contacts the post holder will be required to present a good image of the Directorate and the County Council as well as maintaining constructive relationships.

Internal: Colleagues and more senior staff within the Children and Family Support Service, the Safeguarding Services and Children's Services Directorate and other directorates within the

council.

External Service users, carers and colleagues and more senior staff from other agencies,

e.g. Health Visitors, School Nurses, General Practitioners, Paediatricians, Teachers,

Probation Officers, Agency Managers.

#### **Additional Information:**

- The Council reserves the right to alter the content of this job description, after consultation, to reflect changes to the job or services provided, without altering the general character or level of responsibility.
- Reasonable adjustments will be considered as required by the Equality Act.
- Specialist Children and Family Support Workers will not be expected to take any decisions affecting the liberty of service users, the removal of an individual from home or legal action of any kind.

Author: Siobhan Williams Date: February 2013

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