Adults' Social Worker

Role purpose: To listen and connect with adults and carers to promote their well-being and to maximise independence and access to community resources. To work intensely with adults to regain control of their lives when a crisis occurs and support people to plan for the future.

Summary: Through meaningful conversations, you will carry out and review assessments and support plan for adults and their carers to build a good life within their community.

Main Job Duties:

- To work with adults, using a strength-based approach, who may have a wide range of care and support needs and require support to reduce and manage identified risks.
- To work in partnership and engage other professionals to ensure there is a multi-agency approach which enables the adult and/or their carer to live as independently as possible.
- To meet statutory requirements including best practice in relation to the principles of the Care Act 2014, the Mental Capacity Act 2005 and the Mental Health Act 1983.
- To fully engage in reflective practice, including offering peer support and shadowing opportunities where appropriate, demonstrating you are an active member of the team.
- To identify and support adults and carers who may be at risk of abuse or neglect using the Making Safeguarding Personal approach and participate in safeguarding procedures, with support as necessary from your line manager.
- The Social Worker may be expected, with support, on occasions, to represent the Authority in court and also may be required to attend as a witness or give evidence.
- To represent the service, adults and carers' views at a range of meetings and exchange information, make decisions and review progress.
- To carry out meaningful conversations which determine eligibility under the Care Act (2014).
- To engage with adults and their carers using a strengths-based approach to identify available resources to meet their needs (wherever possible).
- To build to excellent and effective relationships with other agencies and the local community to sign-post when appropriate.
- To develop creative support plans which focus on the outcomes of adults to promote their independence and ensure Care Act (2014) needs are met in a way which helps to maximise this.

- To gather and analyse from a variety of sources that will provide an informed judgement for the decisions you make
- To identify any potential deprivation of liberty and ensure the least restrictive means of care provision prior to instigating legal proceedings.
- To promote the welfare of Children and discuss any safeguarding concerns with the Adult Safeguarding Team.
- To consider eligibility for Continuing NHS Healthcare, completing CHC Checklists and referring on to request that a full Decision Support Tool is completed and contributing to this appropriate.
- The Social Worker will undertake duty responsibilities in line with the requirements of the team.
- The Social Worker must maintain accurate records in-line with the Adult Services' Recording Policy
- To prepare and participate in reflective practice and supervision
- To make financial decisions within the boundaries of Adult Social Cares Devolved Decision Making Policy and seek support and authorisation for decisions above the level set
- The Social Worker must meet the continuing professional development requirements of the professional regulator and keep abreast of legislative changes

General Accountabilities

- To undertake other such duties, training and/or hours of work as may be reasonably required and which are consistent with the general level of responsibility of this job
- To undertake health and safety duties commensurate with the job and/or as detailed in the Directorate's Health and Safety Policy
- The duties described in this job description must be carried out in a manner which promotes equality of opportunity, dignity and due respect for all employees and service users and is consistent with the Council's Equality and Diversity Policy
- Working with some vulnerable children, young people and adults can, at times, be emotionally challenging for which appropriate support will be provided through management supervision. The post holder must be able to deal with such mental demands.

- This post is exempt from the Rehabilitation of Offenders Act and / previously met the definition of Regulated Activity (as defined by the Safeguarding Vulnerable Groups Act 2006) and is therefore subject to an enhanced Criminal Records Check (Via the Disclosure Barring Service, DBS) (as defined by the Police Act).
- This post meets Regulated Activity (as defined by the Safeguarding Vulnerable Groups Act 2006 as amended by the Protection of Freedoms Act 2012) and is subject to an enhanced Criminal Records Check (Via the Disclosure Barring Service, DBS) and the relevant children and/adults barred list(s) checks.
- The Code of Practice on the English Language Requirement for Public Sector Workers (the fluency duty) applies to this post. Therefore, an ability to fulfil all spoken aspects of the role with confidence through the medium of English is essential for the post.
- It may not be necessary for you to undertake out-of-hours stand-by duties whilst there is an Emergency Duty Team. If, however, you volunteer to assist the Emergency Duty Team, payment will be as follows:
 - Stand-by duty allowance in accordance with NJC rates, which also covers occupied time of one hour or less in the session;
 - o For any additional occupied time, the appropriate overtime rates as determined by the County Council from time to time.
- All post holders are bound by Worcestershire County Council Code of Conduct

Contacts:

In all contacts the post holder will be required to present a good image of the Directorate and the County Council as well as maintaining constructive relationships.

Internal: Elected Members, Directors, Heads of Service, Senior Managers, Management Teams, Managers and Staff across all directorates, Project Staff, Governors, Head Teachers, Teachers, Support and other school based staff

External: District & County Councils, Government Agencies and Departments, NHS, Clinical Commissioning Groups, Healthcare Professionals, Police, Fire, Probation Service, Educational Settings, Suppliers, Contractors, Service providers, Statutory and Voluntary Organisations, service users, parents & pupils, members of the public, volunteers

Additional Information:

The Council reserves the right to alter the content of this job description, after consultation to reflect changes to the job or services provided, without altering the general character or level of responsibility

Reasonable adjustments will be considered as required by the Equality Act

Knowledge, Skills and Experience:

Experience

It is essential that the post holder has:

- Demonstrable experience in social work, including assessment and support planning with both individuals and carers to improve their well-being.
- Demonstrable experience of working in social care with adults, especially older adults and adults with physical disabilities.
- Demonstrable experience of ensuring the full and active participation of users and carers in their own care arrangements.
- Demonstrable experience of working in conjunction with other health and social care agencies and professionals
- Demonstrable experience of using community resources, family and natural networks of support to create sustainable packages of care for individuals and help prevent, reduce or delay the need for statutory services
- Evidence of Continuing Professional Development

Skills

It is essential that the post holder has:

Knowledge of theories and practice relating to Social Work to achieve successful outcomes for adults and carers.

Knowledge of current legislation relating to adults and carers.

Knowledge of strength-based practice.

The ability to communicate clearly and effectively both orally and in writing.

Good inter-personal skills and the ability to relate to a wide range of people.

The ability to organise work effectively and deal with multiple priorities.

The ability to work as part of a multiple disciplinary team and build strong working relationships with other agencies and communities Good IT skills.

Assessment and support planning skills relating to work with adults and carers

Partnership working and negotiation skills.

Qualifications & Development

It is essential that the post holder has:

A professional qualification in social work.

Current HCPC registration.

Desirable

Any relevant post-qualifying award

Updated and reviewed: September 2019